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საკონტროლო ცენტრების ერგონომიული დიზაინი საკონტროლო ოთახის განლაგება

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Foreword

Corrected 2000-07-05

The text of the International Standard ISO 11064-3:1999 has been prepared by Technical Committee ISO/TC 159 "Ergonomics" in collaboration with Technical Committee CEN/TC 122 "Ergonomics", the secretariat of which is held by DIN.

This European Standard shall be given the status of a national standard, either by publication of an identical text or by endorsement, at the latest by June 2000, and conflicting national standards shall be withdrawn at the latest by June 2000.

According to the CEN/CENELEC Internal Regulations, the national standards organizations of the following countries are bound to implement this European Standard: Austria, Belgium, Czech Republic, Denmark, Finland, France, Germany, Greece, Iceland, Ireland, Italy, Luxembourg, Netherlands, Norway, Portugal, Spain, Sweden, Switzerland and the United Kingdom.

Endorsement notice

The text of the International Standard ISO 11064-3:1999 was approved by CEN as a European Standard without any modification.

NOTE: Normative references to International Standards are listed in annex ZA (normative).

Annex ZA (normative) Normative references to international publications with their relevant European publications

This European Standard incorporates by dated or undated reference, provisions from other publications. These normative references are cited at the appropriate places in the text and the publications are listed hereafter. For dated references, subsequent amendments to or revisions of any of these publications apply to this European Standard only when incorporated in it by amendment or revision. For undated references the latest edition of the publication referred to applies.

Publication	<u>Year</u>	Title	EN	<u>Year</u>
ISO 7250	1996	Basic human body measurements for technological design	EN ISO 7250	1997
ISO 9241-3	1992	Ergonomic requirements for office work with visual display terminals (VDTs) - Part 3: Visual display requirements	EN 29241-3	1993
ISO 9241-5	1998	Ergonomic requirements for office work with visual display terminals (VDTs) - Part 5: Workstation layout and postural requirements	EN ISO 9241-5	1999

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Ergonomic design of control centres — Part 3: Control room layout

Conception ergonomique des centres de commande — Partie 3: Agencement de la salle de commande



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Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

International Standard are drafted in accordance with the rules given in the ISO/IEC Directives, Part 3.

Draft International Standards adopted by the technical committees are circulated to the member bodies for voting. Publication as an International Standard requires approval by at least 75 % of the member bodies casting a vote.

Attention is drawn to the possibility that some of the elements of this International Standard may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights.

International Standard ISO 11064-3 was prepared by Technical Committee ISO/TC 159, *Ergonomics*, Subcommittee SC 4, *Ergonomics of human-system interaction*.

ISO 11064 consists of the following parts, under the general title Ergonomic design of control centres:

- Part 1: Principle for the design of control centres.
- Part 2: Principles of control suite arrangement
- Part 3: Control room layout
- Part 4: Workstation layout and dimensions
- Part 5: Displays and controls
- Part 6: Environmental requirements for control centres
- Part 7: Principles for the evaluation of control centres
- Part 8: Ergonomic requirements for specific applications

Annexes A and B of this part of ISO 11064 are for information only.

Introduction

This part of ISO 11064 establishes ergonomic requirements, recommendations and guidelines for control room layout.

User requirements are a central theme of this part of ISO 11064 and the processes described are designed to take account of needs of users at all stages. The overall strategy for dealing with the user requirements as strategy to be adopted for control room design is presented in ISO 11064-1.

ISO 11064-2 provides guidance on the design and planning of the control room in relation to its supporting areas. Requirements for the design of workstations, displays and controls and the physical working environment are presented in ISO 11064-4 to ISO 11064-6. Evaluation principles are dealt with in ISO 11064-7.

ISO 11064-1 to ISO 11064-7 cover general principles of ergonomic design appropriate to a range of industries and service providers. The specific requirements appropriate to particular sectors or applications areas are covered in ISO 11064-8. The requirements presented in ISO 11064-8 are to be read in conjunction with ISO 11064-1 to ISO 11064-7.

The ultimate beneficiaries of this part of ISO 11064 will be the control room operator and other users. It is the needs of these users that provide the ergonomic requirements used by the developers of International Standards. Although it is unlikely that the end user will read this part of ISO 11064, or even know of its existence, its application should provide the user with interfaces that are more usable and a working environment which is more consistent with operational demands. It should result in a solution which will minimize error and enhance productivity.

For determining design dimensions, the practice of providing formulae, into which appropriate user population data is inserted, is adopted. A table of anthropometric data is presented in annex B.